



**1315 Sweets Corners Rd
Penfield, NY 14526**

COVID-19 Update: June 22,2020

To all our loyal Guests,

Thank you for your continued support! To protect our staff and customers we are taking the following actions due to COVID-19 :

Summary:

1. Increased employee distancing: We have reduced the number of individuals working in all departments at any given time to allow for safer distancing.
2. Continuous cleaning:
 - a. We have dedicated staff members each day to continuously clean and sanitize high touch spaces throughout the farm during open hours.
 - b. Additional deep cleaning performed by a dedicated staff during-off hours per guidelines
 - c. Consistent with what the Town of Penfield and other local municipalities are using for public playgrounds, to help minimize the spread of coronavirus, we are applying the same organic sodium-based sanitizing treatment to high touch out-door activity areas. This material remains effective for an extended duration and will be applied per the manufacturing guidelines.
3. Masks required: All staff and customers (excluding young children) are required to wear a mask at all times when inside our retail building.
4. We are not requiring masks to be worn outside where proper social distancing is possible. It is your choice. We ask that all guests use common sense and be respectful of others.
5. We have added numerous hand sanitizing stations around the farm for our guests.
6. Proper Handwashing: We increased the number of restrooms and handwashing stations on the farm in support of safe hand hygiene practices..
 - a. 8 NEW restrooms with hand sinks
 - b. 4 NEW 3 faucet Outdoor Touch free handwashing stations
 - c. Guests will have access to 15 restrooms and 25 handwashing stations!

Overview:

- I. Intent – To develop a cohesive strategy of best practices to ensure a safe re-opening for our staff and the public we serve. Our policies will focus on executing in seven key areas: 1) face coverings, 2) social distancing, 3) cleaning and disinfecting of high touch points, 4) hand washing and sanitization 5) symptom monitoring 6) informational posters and 7) notification, isolation and disinfection procedures if one of our staff is confirmed to have COVID-19 through a positive lab test.
- II. Strategies in Key Areas
 - a. Face Coverings
 - i. Governor Cuomo’s Executive Order 202.17 mandates that “any individual who is over age two and able to medically tolerate a face-covering shall be required to cover their nose and mouth with a mask or cloth face-covering when in a public

place and unable to maintain, or when not maintaining, social distance.”

Furthermore, all employers must provide proper face masks for any employees in roles where they interact with the public.

- ii. To protect our employees – we will provide all employees with proper face mask PPE. If employees so choose, they may use their own facemasks if they have been properly cleaned before arriving to work.
 - iii. To protect our guests – Face coverings will be required to be worn by all guests who enter any of the buildings on our farm for the duration of Executive Order 202.17. When guests are outside our buildings – they will be required to wear face coverings only when they cannot maintain 6 feet of distancing from other parties.
- b. Social Distancing
- i. Distancing Outside – Our farm spans 40 acres where guests from the public can spread out to enjoy their days while maintaining adequate distance from other parties. In spots where social distancing may be challenging, we will provide guidance to maintain distance with visual markings.
 - ii. Distancing Inside – To ensure a safe distance is maintained as guests move inside any of the buildings on our farm, we will provide visual markings to illustrate special requirements in high traffic areas such as lines.
- c. Cleaning and Disinfecting Touch Points
- i. We will routinely perform cleaning and sanitization of frequently touched spots such as door handles, tables, chairs, counters, and Point-of-Sale devices.
 - ii. All bathrooms will be cleaned and sanitized daily (excluding bathrooms that may be closed on given days).
 - iii. General cleaning and sanitization procedures will also be implemented regularly.
- d. Hand Washing and Sanitization
- i. We believe a combination of hand sanitizer stations and hand washing stations is the best way to ensure staff and guests can properly clean and disinfect their hands. We have numerous hand sanitizer stations and 25 sinks / handwash stations accessible to guests on the farm. Staff will have access to all guest facilities as well as ‘staff only’ options.
 - ii. Signage will be provided to instruct guests and staff on proper hand washing technique using soap and water for at least 20 seconds.
- e. Symptom Monitoring
- i. All staff will be educated on COVID-19 signs and symptoms. If exhibiting symptoms, staff should always stay home.
 - ii. Daily health screening of all staff will be performed prior to starting their shifts.
 - iii. Any staff or guests exhibiting symptoms of fever or cough will be asked to return home.
- f. Informational Posters
- i. “Stop the Spread” signs reinforcing social distancing of a minimum of 6 feet, hand-washing, and respiratory health will be posted in prominent farm locations.
- g. Notification, Isolation and Disinfection - if one of our staff is confirmed to have COVID-19 through a positive lab test.
- i. We will immediately notify the Monroe County Health Department and the Department of Agriculture and Markets.
 - ii. We will immediately clean and disinfect all areas and surfaces.
 - iii. Any employee who tests positive for COVID-19 must be cleared by local health department before returning to work.

